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Imported & Marketed by: KENT RO Systems Ltd.

November, 2016

**HYGIENIC
COOKING**
Stainless Steel Body

RICE COOKER & STEAM COOKER

For Convenient Cooking & Healthy Meals.
Keeps Cooked Food Warm.



**10 Hours
Delay Start Cooking**



**Cook & Serve
Appliance**

Instruction Manual



HOUSE of PURITY

5 Pre-program Cooking Functions

Multipurpose Electric Cooker



Cook Rice



Cook Dalia



Steam Momos & Steam Vegetables



Make Soup





Dear Customer,

Congratulations on your purchase and welcome to **KENT**.

At the outset, allow us to thank you for your trust in **KENT Smart Chef Appliances**. At KENT, we take pride in our reputation for quality products and industry proven performance. We are certain that you will be more than satisfied with **KENT Rice Cooker & Steam Cooker’s** performance and that it will serve you and your family’s need without any compromise.

This guide would help you in getting the best out of your appliance. Please go through the booklet to familiarise yourself with its operation and maintenance.

With it’s robust built and quality, you can look forward to years of trouble-free service.

To ensure that the warranty of your appliance is effective, it is important that you fill up the enclosed warranty card and mail it to us within 15 days of purchase.

In case you require any further information, please contact your nearest **KENT** dealer / branch.

Bon Appétit

KENT RO Systems Ltd.

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WHY KENT RICE COOKER & STEAM COOKER?

We, at KENT have always believed that a clean and healthy life is a right of every individual. This ethos is what made us embark on the journey to develop innovative solutions for purifying the water we drink, vegetables and fruits we eat, homes we live in and the air we breathe.

With use of an innovative technology and support by a competent service network, we have been able to create a brand which has become synonymous for well-being and health.

Continuing the tradition, we now present the KENT Rice Cooker & Steam Cooker for a home-made & healthy diet.

Rice is a staple diet enjoyed by millions of people. While eating rice is a pleasure, cooking it is a cumbersome process. Traditionally, rice is cooked in round pots on an open flame. With the advent of technology, the process was replaced by analog electric rice cookers, which made cooking rice less cumbersome. Steamed vegetables and other dishes like Dalia, Momos, and Soup are healthy meals enjoyed by many, but not cooked regularly because of the traditional cooking process.

Introducing KENT Rice Cooker & Steam Cooker, with a Delay Start cooking timer and futuristic features for extra convenience and easy cooking.

FEATURES OF KENT RICE COOKER & STEAM COOKER

Custom Cooking Timer

- 1. KENT Rice Cooker & Steam Cooker creates a perfect meal every single time.
- 2. KENT Rice Cooker & Steam Cooker’s ‘Delay Start’ cooking timers allows cooking at preferred time.
- 3. It allows up to 10 hours delay start cooking.

3-Layer Metal Inner Cooking Pot

- 1. High quality 1.5 millimetres thick inner pot ensures even distribution of heat for tasty food.
- 2. High temperature operation brings out all the flavours of food.
- 3. Every grain of cereal gets evenly and perfectly cooked.

Cooks Faster

- 1. The most advanced induction heating technology allows precise temperature adjustments in a short time.
- 2. Better response to temperature change ensures cooking in lesser time.
- 3. Once cooked, the food stays warm for longer duration.

Easy to Use, Clean and Store

- 1. KENT Rice Cooker & Steam Cooker is easy to clean and store.
- 2. Grip handle makes easy to carry it and serve.

KNOW YOUR PRODUCT



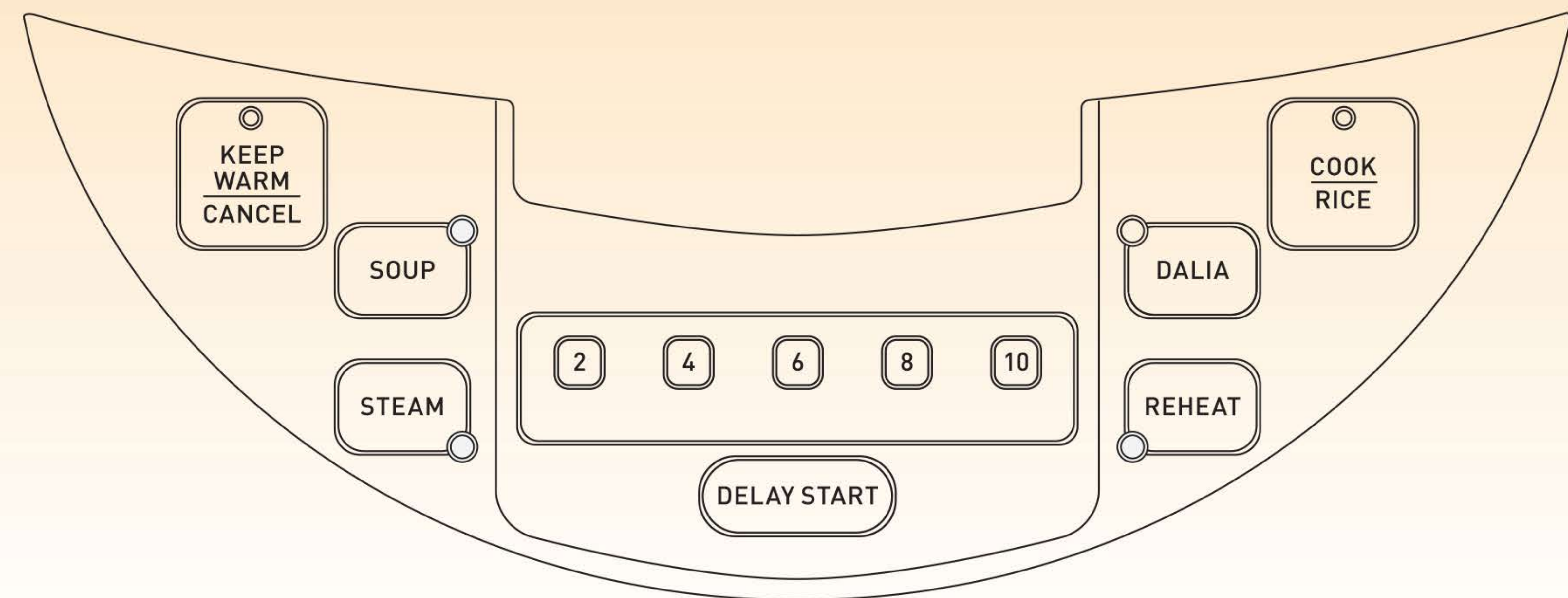
ITEMS IN THE BOX

- | | |
|------------------------------------|----------|
| 1. KENT Rice Cooker & Steam Cooker | : 01 No. |
| 2. User Guide | : 01 No. |
| 3. Inner Pot | : 01 No. |
| 4. Steam Tray | : 01 No. |
| 5. Measuring Cup | : 01 No. |
| 6. Rice Spoon | : 01 No. |
| 7. Soup Spoon | : 01 No. |
| 8. Power Cord | : 01 No. |

USING KENT RICE COOKER & STEAM COOKER

- 1. Remove any stickers that can prevent unit operation.
- 2. Check the unit for damages. Do not use in case of any damages.
- 3. Before switching on the appliance, make sure that your home’s main voltage corresponds to the unit operation.
- 4. Remove the sheet between the inner pot and the heating element.
- 5. Clean the washable parts of the appliance thoroughly before using the appliance for the first time (refer ‘Cleaning & Maintenance’ section).
- 6. Make sure all parts are completely dry before you start using the appliance.
- 7. Always use given measuring cup to measure the ingredients for the chosen recipe. A measuring cup of rice is around 150g. Please note that the rice should not be washed directly in the inner pot.
- 8. Maximum of 10 cups can be cooked at one time.
- 9. Always add water and rice in the right proportion. Do not exceed the maximum amount of rice and water proportion. The proportion of water can be based on personal preferences and adjusted, if required.
- 10. Please do not add more water than the level indicated on the inner pot.
- 11. Before using, ensure that nothing is stuck between heating plate and the bottom of the inner pot. If anything is found, please clean it.
- 12. Ensure that the inner pot is properly secured in its place.

OPERATION PANEL EXPLAINED



KEY	FUNCTION	
	This function is for cooking Rice.	To cook Rice, press the key once. The appliance will enter Rice cooking mode after 5 seconds.
	This function is for cooking Dalia.	To cook Dalia, press the key once. The appliance will enter Dalia cooking mode after 5 seconds.
	This function is for reheating.	To Reheat, press the key once in the standby mode. The appliance will enter mode after 5 seconds.
	Use this function in case you wish to steam some food item.	Press ‘Steam’ key once in the standby mode. The appliance will enter mode after 5 seconds.
	Use this function to prepare tasty soups.	Press ‘Soup’ key once in the standby mode. The appliance will enter mode after 5 seconds.
	This function is to stop the appliance or cancel any mode.	To stop/cancel the appliance/mode press ‘Cancel’ key once.
	This function allows to choose the Delay Start time for cooking.	Press ‘Delay Start’ key and set the time for cooking Rice, Dalia, Soup or Steam.

Note: Only one function can be Delay Start at a time and reheat function cannot be Delay Start.

FUNCTIONS EXPLAINED IN DETAIL

<p>Rice: To cook rice, press ‘Cook Rice’ button once. The appliance automatically enters the rice cooking mode after 5 seconds and the corresponding function lights up.</p> <p>Once the rice is cooked, you will hear 2 beeps and the appliance would automatically go into the ‘Keep Warm’ state.</p> <p>Unplug the appliance and switch it off.</p>
<p>Soup: To prepare soup, press ‘Soup’ button once. The appliance automatically enters the soup cooking mode after 5 seconds, and the corresponding function lights up.</p> <p>Once the soup is prepared, you will hear 2 beeps and the appliance would automatically go into the ‘Keep Warm’ state.</p> <p>Unplug the appliance and switch it off.</p>
<p>Dalia: To prepare dalia, press ‘Dalia’ button once. The appliance automatically enters the dalia cooking mode after 5 seconds, and the corresponding function lights up.</p> <p>Once the dalia is cooked, you will hear 2 beeps and the appliance would automatically go into the ‘Keep Warm’ state.</p> <p>Unplug the appliance and switch it off.</p>
<p>Steam: To steam vegetables, press ‘Steam’ button once. The appliance automatically enters the steam cooking mode after 5 seconds, and the corresponding function lights up.</p> <p>Once the vegetables are steamed, you will hear 2 beeps and the appliance would automatically go into the ‘Keep Warm’ state.</p> <p>Unplug the appliance and switch it off.</p>
<p>Reheat: You can use the reheating mode to warm rice that has cooled. Fill the inner pot to not more than half its capacity to ensure that the rice is heated properly. Loosen the cooled rice and evenly distribute it in the inner pot.</p> <p>Pour some water onto the rice to prevent it from becoming too dry. The amount of water to be added depends on the amount of rice being reheated. If the rice starts scorching, add more water.</p> <p>Press the ‘Reheat’ button once to start reheating.</p> <p>Once the rice is reheated, you will hear 2 beeps and the appliance would automatically go into the ‘Keep Warm’ state.</p> <p>Unplug the appliance and switch it off.</p> <p>Note: The ‘Reheat’ function cannot be used with the ‘Delay Start’ function.</p>
<p>Delay Start: Press ‘Delay Start’ button once to enter the ‘Delay Start ’ mode and adjust cooking time and function to prepare rice, dalia, soup and steam. Choose any one of the function, and then the appliance enters the ‘Delay Start’ cooking state.</p> <p>Note: The ‘Reheat’ function cannot be used with ‘Delay Start’.</p>
<p>Keep Warm / Cancel: While cooking, press ‘Keep Warm / Cancel’ button once to cancel the ongoing function. The appliance would enter the standby mode.</p> <p>In standby mode, press ‘Keep Warm / Cancel’ button once to activate the function. The maximum duration for ‘Keep Warm’ state is 12 hours.</p> <p>Note: After the completion of duration, the appliance would automatically move to standby mode.</p>

RECIPES

COOKING RICE

- Step 1:** Open the lid by pressing the ‘Release Lever’ button found on the lid.
- Step 2:** Take the inner pot out.
- Step 3:** Measure the rice using the measuring cup provided.
Note: Do not exceed the quantities indicated on the inside of the inner pot.
- Step 4:** Wash the rice thoroughly.
- Step 5:** Put the pre-washed rice in the inner pot.
- Step 6:** Add water to the level indicated on the scale inside the inner pot that corresponds to the number of cups of rice used.
- Step 7:** Then smoothen the rice surface.
- Step 8:** Put the inner pot in the appliance. Check if the inner pot is in proper contact with the heating element
Note: Make sure that the outside of the inner pot is dry and clean and that there is no foreign residue on the heating element or the magnetic switch.
- Step 9:** Close the lid of the appliance, and plug in the appliance to the main voltage.
- Step 10:** Press the ‘Cook Rice’ button.
- Step 11:** Once the rice has been cooked, you will hear 2 beeps and the appliance would go in ‘Keep Warm’ mode.
Tip: Open the lid and stir the rice to loosen it for best results. Do this just after the appliance has switched to ‘Keep Warm’ mode. Then close the lid firmly. Stirring the rice allows excess steam to escape. This will give fluffier rice.

COOKING DALIA

- Step 1:** Follow step 1 to 9 from rice cooking.
- Step 2:** Press the ‘Dalia’ button to start cooking Dalia.
- Step 3:** Once the cooking is done, the appliance will automatically go into ‘Keep Warm’ state.

COOKING SOUP

- Step 1:** Put the ingredients for soup and add water in the inner pot. Do not exceed the maximum water level indicated inside the inner pot on the scale.
- Step 2:** Put the inner pot in the appliance. Check if the inner pot is in proper contact with the heating element.
- Step 3:** Close the lid of the appliance, and plug in the appliance to the main voltage.
- Step 4:** Press ‘Soup’ to start cooking.
- Step 5:** Once the cooking is done, you will hear 2 beeps and the appliance will automatically go into ‘Keep Warm’ state.
- Step 6:** Unplug the appliance to switch it off.

STEAMING

- Step 1:** Measure three cups of water with measuring cup and pour it into the inner pot. The amount of water varies according to the quantity of food being steamed.
- Step 2:** Put the food to be steamed on the plate or in the inner tray.
- Step 3:** Put the steam tray on top of the inner pot.
- Step 4:** If you are using a separate plate, put in the steam tray.
- Step 5:** Close the lid.
- Step 6:** Press the ‘Steam’ button to start the steaming process.
- Step 7:** When the steaming process is over, you will hear 2 beeps and the appliance would stop automatically.
- Step 8:** Open the lid and carefully remove the steamed food from the plate or steam tray. Use a kitchen glove or a cloth, as the plate and steam tray will be very hot.
- Step 10:** Unplug the appliance to switch it off.

REHEATING

- You can use the reheating mode to warm rice that has cooled. Fill the inner pot to not more than half its capacity to ensure that the rice is heated properly.
- Step 1:** Loosen the cooled rice and evenly distribute it in the inner pot.
- Step 2:** Pour some water onto the rice to prevent it from becoming too dry. The amount of water to be added depends on the amount of rice being reheated. If the rice starts scorching, add more water.
- Step 3:** Press the ‘Reheat’ key to start reheating.
- Step 4:** Unplug the appliance to switch it off.

COOKING TIME

Function	Approximate Cooking Time
Rice	Around 40 to 50 minutes
Reheat	23 minutes
Steam	Between 10 to 60 minutes
Soup	Around 90 minutes

Note: The approx. cooking time depends upon the quantity of the ingredients.

CLEANING & MAINTENANCE

1. Unplug the Rice Cooker & Steam Cooker before cleaning it.
 2. After using the appliance, wait for it to cool before cleaning it.
 3. To protect the non-stick coating of the inner pot, do not:
 - Use the inner pot for washing dishes.
 - Put vinegar into the pot.
 4. Use only a moist cloth to wipe the outside and inside body of the KENT Rice Cooker & Steam Cooker.
 5. Use hot water, detergent and sponge to clean inner pot. Don’t use steel wool.
 6. If food sticks to the inner pot, you can soak for a moment before cleaning.
 7. Do not wash rice in the pot directly.
 8. Clean the inner lid, inner pot, steam tray, rice scoop and steam vent cap with a sponge or a cloth, hot water and some dish washing liquid.
 9. If there is water on hot plate, use dry cloth to wipe it. If there is rice on it, remove it.
 10. Please clean the sealing cover and steam valve regularly to avoid peculiar smell in the rice.
 11. When not in use for a long time, unplug the appliance and store it in a dry place.
 12. Power cord should be unplugged before cleaning. Start cleaning when the body is cold completely.
- Note:** Never immerse the body of the Rice Cooker & Steam Cooker in water, nor rinse it under the tap. Wipe the heating element with a dry cloth.

PRECAUTIONS

- 1. Do not disassemble, repair or alter the appliance on your own. It may cause appliance failure or breakdown.
- 2. The input voltage must not exceed the rating as it might damage the appliance.
- 3. Unplug before cleaning/moving the appliance.
- 4. Do not use the appliance with damaged power cord or plug.
- 5. If power cord is damaged, replace it with a genuine KENT spare.
- 6. Do not install the appliance near any heat source, e.g., heater.
- 7. If the appliance is not in use for longer time, unplug it.
- 8. Do not sit on, stand on or shake the appliance.
- 9. Do not use the appliance when it is in recumbent or inclined position.

IMPORTANT SAFETY INSTRUCTIONS

When using an electrical appliance, basic precaution should always be followed, including the following:

- 1. Unplug, when not in use and before servicing.
- 2. To reduce the risk of electric shock, do not use near or on wet surfaces.
- 3. Use the appliance only as described in the manual.
- 4. Do not use the appliance if cord or plug is damaged or worn out. Replace the damaged cord or plug immediately.
- 5. Do not try to service the appliance on your own. Send it to an authorised service centre only.
- 6. Keep cord away from heated surfaces.
- 7. Do not unplug the appliance by pulling the cord. Always unplug by pulling the plug and not the cord.
- 8. To avoid electric shocks, do not use the appliance with wet hands.
- 9. Keep hair, loose clothing, fingers and all parts of body away from moving parts.
- 10. Turn all controls off before unplugging.
- 11. This appliance is suitable for indoor use only.
- 12. Keep away from children.
- 13. The appliance is not designed to be used by people who, are physically or mentally disabled, mentally handicapped, or lack relevant experience and knowledge, unless a person responsible for their safety uses the product with supervision or guidance.

TROUBLESHOOTING

PROBLEM	POSSIBLE CAUSE	POSSIBLE SOLUTION
The 'Cook/Reheat' light indicator does not light up.	There is a connection problem.	Check if the appliance is connected to the mains and if the plug is inserted firmly into the wall socket.
	The light is defective.	Switch off the appliance and unplug it. Go to the nearest KENT authorised service centre for assistance.
The 'Keep Warm' light does not light up once the cooking is over.	The light is defective.	Switch off the appliance and unplug it. Go to the nearest KENT authorised service centre for assistance.
The timer light does not light up even after the 'Delay Start' is set.	The light is defective.	Switch off the appliance and unplug it. Go to the nearest KENT authorised service centre for assistance.
The steamed vegetables are not cooked properly.	The appliance does not automatically switch to 'Keep Warm' mode.	Switch off the appliance and unplug it. Go to the nearest KENT authorised service centre for assistance.
	Not enough water was used for steaming.	Make sure that you add water in accordance with the scale on the inner pot (see chapter 'Using the Appliance').
The vegetables are still raw.	Incorrect menu has been selected.	Select proper menu. See chapter 'Using the Appliance'.
	Not enough water has been added.	Add water in accordance with the scale on the inner pot (see chapter 'Using the Appliance').
	The cooking process has not started.	The appliance has not been started. Press the correct button.
	The inner pot is not properly in contact with the heating element.	Make sure that there is no foreign residue on the heating element.
The steamed vegetables are soggy.	The heating element is damaged.	Switch off the appliance and unplug it. Go to the nearest KENT authorised service centre for assistance.
	Too much water was used for steaming.	Make sure you add water in accordance with the scale on the inner pot (see chapter 'Using the Appliance').
	Incorrect menu has been selected.	Select proper menu. See chapter 'Using the Appliance'.

TROUBLESHOOTING

PROBLEM	POSSIBLE CAUSE	POSSIBLE SOLUTION
The rice is cooked too soft.	Too much water was used for cooking rice.	Make sure you add water in accordance with the scale on the inner pot (see chapter 'Using the Appliance').
	An incorrect menu has been selected.	Select proper menu. See chapter 'Using the Appliance'.
Cooked rice is too hard.	Not enough water was used for cooking rice.	Add slightly more water to the level indicated on the scale inside the inner pot that corresponds to the number of cups of rice used. Make sure the water does not exceed the next level on the scale as this may cause overflow during cooking.
	An incorrect menu has been selected.	Select proper menu. See chapter 'Using the Appliance'.
The rice is not cooked.	Not enough water has been added.	Make sure you add water in accordance with the scale on the inner pot (see chapter 'Using the Appliance').
	The cooking process has not started.	The appliance has not been started. Press the correct button.
	The inner pot is not properly in contact with the heating element.	Make sure that there is no foreign residue on the heating element.
	The heating element is damaged.	Switch off the appliance and unplug it. Go to the nearest KENT authorised service centre for assistance.
The rice is scorched.	The rice has not been rinsed well.	Rinse the rice until water runs clear.

WARRANTY CARD

(For Sale Through Dealer)

Product: **KENT RICE COOKER & STEAM COOKER**

Serial No.:.....

Customer Details:

Customer's Name:.....

Customer's Address:

Customer's Phone No.:.....

Warranty Details:

Invoice Date: Invoice No:

For Service Contact:

Service Provider's Name:

Service Provider's Address:

Ph. No.:


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TERMS & CONDITIONS OF WARRANTY

KENT warrants all new products manufactured by it to be free from defects in material and workmanship under normal usage and service from the date of purchase as under:

1. The Warranty period commences from the date of purchase by the first end user. During this Warranty period of one year, KENT or its Authorised Service Provider (ASP) will replace or repair any part of KENT RICE COOKER & STEAM COOKER, that in the opinion of KENT or its ASP, would be defective in operation due to faulty material or workmanship (i.e. manufacturing defects) with the exception of consumables.
2. The product's plastic body is not covered under Warranty and hence, it must be handled with care to guard against breakage.
3. The original purchaser of the unit can avail services under Warranty at the point of sale, by producing the damaged part(s) along with the original invoice.
4. This Warranty is void if the unit is not operated under normal conditions or according to the instructions given in the manual.
5. Product returned to KENT or its ASP for Warranty examination must be shipped freight prepaid.
6. KENT or its ASP shall not be held liable for claims exceeding the cost of repair of the defects in workmanship.
7. This Warranty Agreement shall not be interpreted to render KENT or its ASP liable for injuries or damages of any kind - direct, consequential or contingent to persons or property.
8. KENT or its ASP shall not be held responsible by representative or buyer for failure to abide by any of the obligations of this Warranty Agreement if such failures are the result of circumstances of Forces Majeures: such as, but not limited to, floods, earthquakes, transportation strikes, labour disputes with outside suppliers or any other conditions beyond the control of KENT or its ASP.
9. KENT or its ASP shall not be held liable for repair or alterations made without prior written approval; for products failures resulting from the lack of proper maintenance.
10. This Warranty Agreement excludes all products/component parts or damage to any part of this Rice Cooker & Steam Cooker which, in the opinion of KENT or its ASP, have been subjected to misuse; misapplication; negligence; alteration; accident or operation contrary to our instructions, incompatibility with accessories not installed by KENT or its ASP, or that have been repaired with component parts other than those manufactured by or obtained from KENT or its ASP. Damage caused by freezing, flood, fire or Act of God is not covered by this Warranty. In all such cases regular charges will apply. This limited Warranty does not include service to diagnose a claimed malfunction in this unit.
12. KENT reserves the right to alter or improve design and specifications at any time, without any contingent obligations to prospective buyers or owners of the products previously sold.
13. Any disagreements and obligations based upon the purchase of KENT products and thereby imposed on KENT or its ASP shall be governed by and construed according to the laws of INDIA and subject to the jurisdiction of Delhi Courts only.
14. KENT or its ASP assumes no Warranty liability in connection with this Rice Cooker & Steam Cooker other than that specified herein. This Warranty is in lieu of all other warranties, expressed or implied, including warranties of fitness for a particular purpose. KENT or its ASP does not authorise any person or representative to assume for them any other obligations on the sale of this Rice Cooker & Steam Cooker
15. Under no circumstances, the liability of KENT or its ASP shall exceed the value of the product.
16. Under no circumstances are the terms mentioned above negotiable and no employee of KENT or its ASP has the authority to supersede them.

TECHNICAL SPECIFICATION

Model Name	KENT RICE COOKER & STEAM COOKER
Model Number	16012
Net Weight	3.37kg
Input Power Supply	Single Phase 220 V AC, 50Hz. 
Power Consumption	860W
Capacity	1.8 L