

**KENT**  
**Mineral RO™**  
 Water Purifiers  
 HOUSE of PURITY



To request for service 24x7, download KENT Service App

by scanning the QR code or by giving a missed call: 9212252852

To speak to customer care executive call: 92-789-12345



Marketed by:  
 KENT RO SYSTEMS LTD.  
 E-6, 7 & 8, Sector-59, Noida, U.P.-201 309, India.  
 E-mail: sales@kent.co.in | Website: www.kent.co.in

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2. A-6, Sector-87, Noida-201 305, U.P., India.

For customer complaints, contact Customer Care Officer at:  
 E-6, 7 & 8, Sector-59, Noida, UP-201 309, India. Call: 92-789-12345  
 E-mail: service@kent.co.in or visit us at www.kent.co.in

March, 2019

**KENT**  
**SUPERB** ★  
 DIGITAL RO WATER PURIFIER  
 MULTIPLE PURIFICATION BY  
 RO + UV + UF + TDS CONTROL &  
 UV DISINFECTION IN STORAGE TANK

**KENT**  
**Mineral RO™**  
 Water Purifiers  
 HOUSE of PURITY

## Instruction Handbook for Installation, Operation and Maintenance

**NEW**

**4 YEARS FREE SERVICE**  
 1 Year + 3 Years

**Digital Display of Purity**

**UV Light**  
 Keeps Purified Water Pure In Storage Tank

**SAVE WATER TECHNOLOGY**

### Mineral RO™ TECHNOLOGY

Removes Dissolved Impurities  
 Retains Essential Minerals  
 Multiple Purification

RO + UV + UF + TDS Control + UV in Tank



Kent Deta Hai  
**Sabse Shudh Paani**



## Welcome to KENT

Dear Customer,

At the outset, allow us to thank you for your trust in KENT water purifiers. We take pride in our reputation for product quality and industry proven performance. We are certain that your decision to own a KENT Superb Star Mineral RO™ Smart RO Water purifier will go a long way towards keeping you and your family in good health. We are confident that you will be satisfied with its performance and that it will serve your need for safer and cleaner drinking water without any compromise.

This guide will help you in getting the best out of your water purifier. Please go through this booklet to familiarize yourself with its operation and maintenance.

You can look forward to years of trouble-free service. To ensure that the warranty of your water purifier is effective, it is important that you fill up the enclosed warranty card and mail us the installation report within 15 days of purchase. In case you need any further information, contact your nearest KENT dealer/branch.

Best Wishes,

KENT RO SYSTEMS LTD.

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## KENT TECHNOLOGY - A Breakthrough in Water Purification\*

Presenting the KENT Superb Star Mineral RO™ Smart RO Water Purifier. It uses futuristic and state-of-the-art technology to provide purer and healthier drinking water.

At the heart of the KENT Superb Star Mineral RO™ Water Purifier is a Reverse Osmosis membrane having capillaries as small as 0.0001 microns, which reduce dissolved impurities (salts and heavy metals) and convert hard water to sweet and pure drinking water. With a patented mineral retention system, the KENT Super Star Mineral RO™ Water Purifier allows the user to control the Total Dissolved Solids (TDS) level in the purified water.



KENT is pleased to introduce Save Water Technology™ that helps you save and store water from KENT RO Purifiers as well as from other RO purifiers.

As a part of Save Water Technology, KENT introduces RO Reject Water Storage Tank, which can be purchased separately and then installed and connected to your KENT RO Purifier. This tank stores the rejected water from the purifier, which can be used for washing utensils and mopping the floor. This unique technology helps in high water recovery, thus reducing wastage.

### Salient Features of KENT Superb Star Mineral RO™ Water Purifier

- Water purifier with UV Disinfection in tank to keep purified water pure
- High water recovery\*\*
- Purification by RO+UV+UF+TDS Control+UV in Tank makes water 100% pure
- Real time monitoring and display of purity on a digital screen
- Suitable for purification of brackish, tap water & Municipal Corporation Water Supply
- Wall mounted design; best suited for Indian homes and offices
- Fully automatic operation, with auto-on and auto-off function
- Computer controlled operation for enhanced purity and long life
- RO membrane fused inside membrane housing to prevent tampering
- Vertically mounted SMPS for protection from water
- Use of push-fit fittings for leakage and maintenance free performance
- An aesthetically appealing design
- ABS construction for corrosion free use
- Inbuilt Auto-flushing system
- 9 L storage tank with water level indicator
- High purification capacity of 20 L/hr.


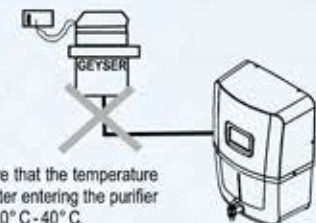
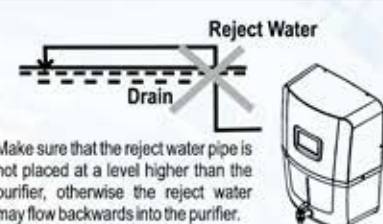
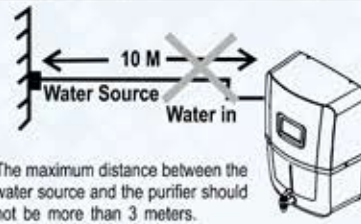
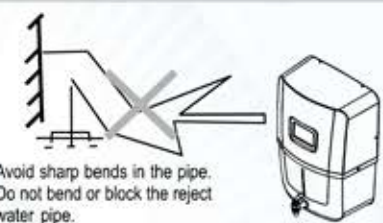
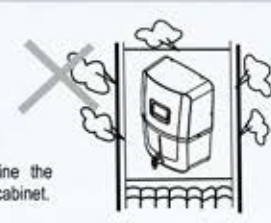





### Items in the Box

- |   |                |
|---|----------------|
| 1. KENT Super Star Mineral RO™ Water Purifier | : 01 No.       |
| 2. 3-Way Connector                            | : 01 No.       |
| 3. S.S. Ball Valve                            | : 01 No.       |
| 4. Food Grade Pipe ¼ inch (White)             | : 2.5 Meters   |
| 5. Food Grade Pipe ¾ inch (White)             | : 2.5 Meters   |
| 6. Warranty Card                              | : 01 No.       |
| 7. Screws & Plastic Inserts                   | : 02 Nos. each |
| 8. Sticker Center Drill                       | : 01 No.       |

\* Tested & certified by TUV-SUD South Asia (P) Ltd.

\*\*High water Recovery is based on the standard testing conditions.

## Important Instructions

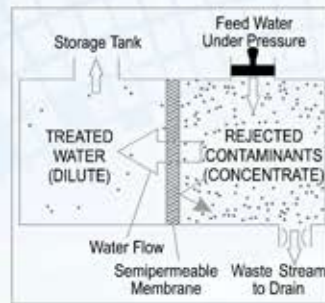
 <p>Avoid exposure to direct sunlight and installation in damp areas.</p>	 <p>Make sure that the temperature of the water entering the purifier is within 10° C - 40° C.</p>
 <p>Make sure that the reject water pipe is not placed at a level higher than the purifier, otherwise the reject water may flow backwards into the purifier.</p>	 <p>The maximum distance between the water source and the purifier should not be more than 3 meters.</p>
 <p>Avoid sharp bends in the pipe. Do not bend or block the reject water pipe.</p>	 <p>Do not confine the purifier in a cabinet.</p>
 <p>In case of not using the purifier for more than two days, kindly switch off the power supply and drain the storage tank.</p>	 <p>To keep the storage tank clean, it should be drained once every 15 days.</p>
<div style="text-align: center;">  <p>Use genuine KENT spares for optimum performance.</p> </div> <div style="display: flex; justify-content: space-between; align-items: center;"> <div data-bbox="1747 1197 1904 1356">  <p>Do not try to service the purifier on your own. Instead, call a service technician for help.</p> </div> <div data-bbox="1971 1197 2105 1356">  </div> </div>	



## Reverse Osmosis Process

The Reverse Osmosis process, also known as hyper filtration, is the finest filtration process known till date. The process ensures the reduction of particles as small as ions from a solution. Reverse Osmosis uses a semi-permeable membrane to reduce salts from potable/ brackish water. In Reverse Osmosis, water pressure applied to the concentrated side forces the process of osmosis into reverse. Under enough pressure, treated water is "squeezed" through the membrane from the concentrated side to the diluted side. Salts dissolved in water as charged ions are repelled by the RO membrane.

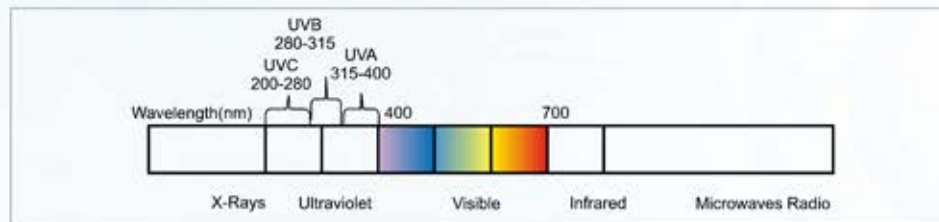
The rejected impurities on the concentrated side of the membrane are washed away in a stream of waste water, and thus do not get accumulated as in a traditional filter.



## UV Process

The UV light has shorter wavelength (higher energy) than the visible light. It is called ultra-violet because it is just beyond the violet light in the light spectrum. Technically, the ultra-violet light is defined to be any wavelength of light, which is shorter than 400 nanometer.

UV rays, which penetrate into the micro-organisms, are absorbed by the DNA of the pathogen in the water. The DNA is altered in such a way that the pathogen cannot reproduce. Thus, they are essentially killed and cannot cause infection. This process of DNA modification is called inactivation.



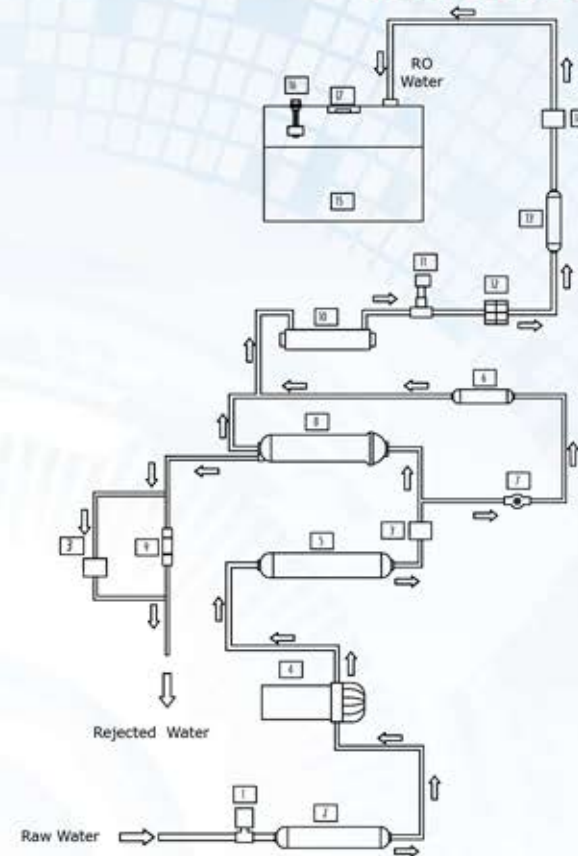
Note: The purified water stored in the tank is disinfected using UV LED, which automatically switches on for 30 minutes in a two hour cycle.

## Auto-flushing System

The purpose of the Auto-flushing system is to help prevent scaling or fouling of the RO membrane by providing a rapid rinse which washes away impurities from the membrane's surface and keeps the membrane clean. It offers following benefits.

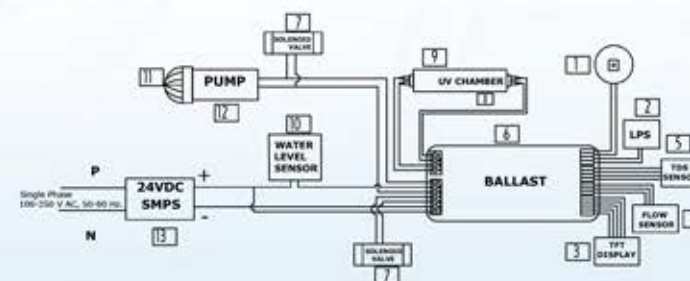
- Lowers rejected water outflow
- Improves "TDS" rejection rate i.e increases RO membrane efficiency
- Extends life of RO membrane

## Water Flow Diagram



S.NO.	SPARE PART CODE	ITEM DESCRIPTION
1	20035	LOW PRESSURE SWITCH
2	20010	SEDIMENT FILTER
3	20028	SOLENOID VALVE
4	20005	BOOSTER PUMP
5	20009	ACTIVATED CARBON FILTER
6	20003	UF FILTER
7	20034	TDS CONTROL VALVE
8	20529	RO MEMBRANE
9	20020	FLOW RESTRICTOR TUBE
10	20541	UV CHAMBER
11	20441	TDS SENSOR
12	20442	FLOW SENSOR
13	20015	POST CARBON FILTER
14	20058	NON RETURN VALVE
15	20373	WATER STORAGE TANK
16	20030	WATER LEVEL SENSOR
17	20630	UV LED

## Electrical Circuit Diagram



S.NO.	SPARE PART CODE	ITEM DESCRIPTION
1	20630	UV LED
2	20035	LOW PRESSURE SWITCH (LPS)
3	20025	DISPLAY SCREEN ASSEMBLY
4	20442	FLOW SENSOR
5	20441	TDS SENSOR
6	20626	COMPUTER CONTROL BALLAST
7	20028	SOLENOID VALVE
8	20541	UV CHAMBER
9	20540	UV LAMP
10	20030	WATER LEVEL SENSOR
11	20005	BOOSTER PUMP
12	20059	PUMP HEAD
13	20016	SMPS

## Superb Star Operations

### Screen Explained



1. RO Flow Indicator
2. Filter Life Indicator
3. Power On/Off
4. RO Pump On
5. Tank Full
6. Auto Flushing On
7. Mineral Content in Purified Water
8. Warning Signs

### Normal Running Conditions



Under normal running conditions and without any fault, the users would be greeted with a screen as shown in figure, with Power, Tank Full, Filter Life and Water Quality Indicator On.

Since the tank is full, the RO flow rate would not be displayed.

### Emptying of Tank



When water is drawn from the tank, thus emptying it, the water tank sign would turn Off, and instead RO Flow, Purification and Mineral Quality would turn On.

Depending upon the mineral contents in the water, the indicator would display Low, Good or High.

### Mineral Content - Low



If the TDS level in the purified water is less than the permissible range, the indicator would be in Yellow zone i.e Low.

The warning sign would be displayed as shown in the figure.

### Mineral Content - Good



If the TDS level in the purified water is within the permissible range, the indicator would be in Green zone i.e Good.

### Mineral Content - High



If the TDS level in the purified water is more than the permissible range, the indicator would be in Red zone i.e High.

The warning sign would be displayed as shown in the figure.

What to do if Mineral Content is Low or High?  
Call Customer Care or Login to App

\*Mineral Content is displayed based on TDS levels in the purified water



## No Water Input



In case of No Water Input, the warning would be displayed, as shown in the figure.

The water purifier would automatically shut off and will remain off till regular water supply is not restored.

## Auto-flushing



Auto Flush sign as shown in the figure indicates that RO Membrane is getting flushed automatically

Once Auto-flushing is complete, the light would turn off.

## UV Lamp Failure/LED Failure



If UV Lamp fails, machine will display a blinking warning signal of UV failure and an alarm with a single beep will be audible. The purifier would stop purifying water till the UV lamp is replaced.

If UV LED fails, machine will display a blinking warning signal of UV failure and an alarm with two beeps will be audible.

If the interface shows a UV failure message, switch off the purifier and call a service technician for help.

## Filter Replacement



On exhaustion of filter life, 'Replacement Filter message' will be displayed on screen with a continuous buzzer and the purifier will stop purifying water till the filters are not replaced.

If the interface shows 'Replace Filter Message', switch off the purifier and call a service technician for help.

## Low RO Flow



Low RO flow warning sign indicates reduced capacity of RO Membrane.

All though the water purifier will continue working till the membrane failure happens, it is recommended to call the KENT Customer Care and ask for Membrane Replacement.

## Computer Controlled Operation

To ensure delivery of purer and healthier water, a micro-processor is installed in the purifier that performs the following functions:-

**UV Stabilization Delay:** To ensure that the UV lamp is pre-heated and is working at its optimum level before it starts disinfecting water, the controller provides a two second delay to the UV lamp when the purifier is switched on. During this period, only the UV lamp is switched on and other electrical devices of the purifier are switched off.

**Purification Delay:** To ensure that the idle water lying in the internal pipes and in the UV chamber is disinfected before being passed into the storage tank, the system provides a 5 second delay when the purifier is switched on. During this time, the UV lamp kills all micro-organisms that may be in the water inside the UV chamber. After this delay, all other electrical devices such as the booster pump and solenoid valve are switched on to start normal purification process.

**Alarm:** To ensure delivery of purer water, KENT Superb Star in-built micro controller controls and senses various vital components and displays their status on the digital interface.

## Automatic Operation

- The purifier automatically shuts off when the storage tank is full
- The purifier does not start if the inlet water supply pressure falls below 0.3 kg/cm<sup>2</sup>
- The purifier automatically restarts when the water level drops below the maximum
- The purifier does not allow any water rejection in absence of electricity/when tank is full

## Installation Instructions

The KENT Superb Star Mineral RO™ Water Purifier is a product of advanced technology, which ensures safe and clean drinking water. The purifier is easy and convenient to install.

Recommended Site Preparations:

- Single Phase 100-250 V AC, 50 -60Hz. connection not more than 3m away from the point of installation of the purifier
- Raw water supply with ½ inch nipple not more than 3m away
- Drain for rejected water not more than 3m away
- Space as per the dimensions of the purifier
- Wall/plane surface for mounting two screws and holding the machine
- The system and installation must comply with state and local laws & regulations

Specific Instructions:

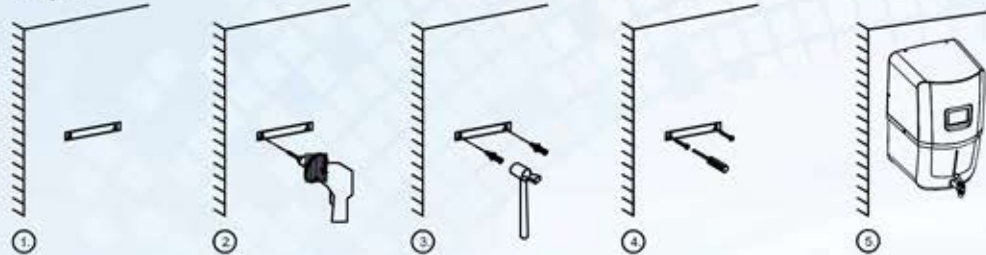
- KENT Superb Star Mineral RO™ Water Purifier is a wall mountable purifier. Make sure that it is only mounted on a wall. Avoid installation on wooden and metallic stands
- For optimum performance and minimum inlet pressure required, ensure that the raw water supply tank is at least 10 ft. above the purifier
- It is preferable to install the purifier near a sink so that the inlet and reject water lines are easily available



## Installation Procedure:

### Step-1

### Wall Hanging Diagram

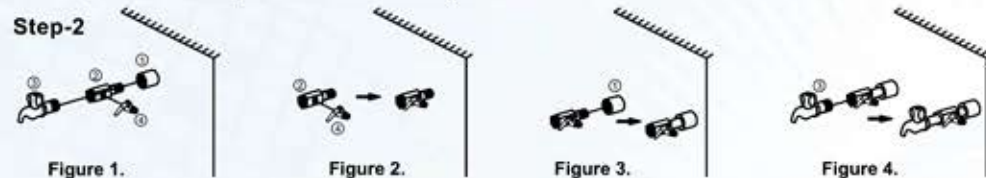


1. Paste the central drill sticker on a wall at 3.6 Feet to 4.0 Feet from the ground as per your convenience.
2. Ensure that the sticker is pasted straight on the wall, then drill holes as per the space provided on the sticker
3. Now, insert the puff up with the help of a hammer
4. Screw in two 10X50 self-taping screws, 5.4 inches (138 mm) apart horizontally
5. Carefully hang the purifier on the wall with the help of wall-mounting slot holes provided on back side of the purifier

#### Note:

1. If the wall is not straight or the screws are not properly drilled in an even position, it will damage your purifier
2. Keep the device away from heat or direct sunlight

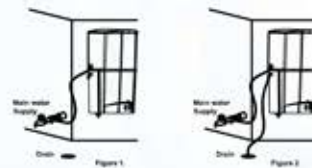
### Step-2



1. First fix the SS ball valve (marked no. 4) to the 1/4 inch port of the 3-way connector (marked no. 2) shown in figure 2.
2. Connect the 3-way connector to the raw water supply (marked as no. 1) as shown in the figure 3. The 3-way connector is fitted in line with the raw water supply.
3. The other end of the 3-way connector can be connected to a tap (marked no.3) as shown in figure 4 or can be plugged off if not required.

### Step-3

1. Now connect one end of the white pipe to SS the ball valve and the other end to the upper push-fit elbow fitting to the left hand side of the purifier labelled WATER IN, as shown in figure 1.
2. Similarly, connect one end of the white pipe to the lower elbow fitting connector in the tank labelled REJECT WATER and leave the other end in the drain, as shown in fig 2.



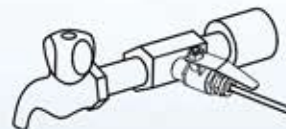
### Step-4

Before connecting the power supply, it is important that you perform the following functions:

1. Open the SS ball valve (handle parallel to the ball valve) to start the flow of water into the purifier, as shown in the figure.
2. Wait for 2-3 minutes to ensure that the filters are soaked in water.

### Step-5

1. Connect the power supply.
2. Installation is complete.



## TDS Adjustment\*

The unique TDS Control System enables customers to retain the contents of natural minerals (TDS) in purified water, as per their requirement.

- Turning the screw of the valve anti-clockwise results in increased mineral content.
- Turning the screw of the valve clockwise results in decreased mineral content.

We recommend keeping the TDS at lowest but not below 50mg/l.

## Starting Up the Purifier

- Switch on the power supply
- Wait till the storage tank completely fills up\*\*
- Switch off the power supply
- Drain the storage tank by opening the drain plug present at the bottom of the storage tank, so as to remove any dust particles present in the pipes and storage tank
- Close the drain plug and switch on the power supply
- The purifier is ready to use

## Recommended Usage of Rejected Water

Although the rejected water has high concentration of salts, it is absolutely clean and free from impurities like chlorine, dirt, sand, etc. This rejected water usually goes down the drain, but it can be used for gardening purposes.

The high concentration of salts and minerals accelerate plant growth. Rejected water can also be used for cleaning utensils, mopping, etc.

## Maintenance

To ensure that the purifier operates at its optimum level, routine maintenance must be performed. The frequency of the maintenance will greatly depend upon the raw water quality and consumption of treated water.

- The storage tank must be drained once in 2 weeks. To do so, switch off the power supply, open the drain plug at the bottom of the tank and allow the water to drain. Then, screw back the plug and switch on the power supply
- Replace the sediment, activated carbon and post carbon filter when the filter change alarm is audible,
- Replace the RO membrane once every year
- Replace the UV Lamp once in a year
- If you are not going to use the purifier for a long time (in case you are on a holiday, tour or out of home), make sure that you disconnect the power supply, turn off the raw water supply and drain the storage tank or after every 12 months. It is recommended to change the FRT when the filters are replaced

\* Tested & certified by TUV-SUD South Asia (P) Ltd.

\*\* Tested or certified flushing time - 24hrs.



The reverse osmosis system contains a replaceable treatment component critical for the effective reduction of total dissolved solids and that product water shall be tested periodically to verify that the system is performing properly.

Replacement of spare parts are as under:-

-20010	SP Inline Sediment Filter 8"
-20529	SP RO Membrane
-20009	SP Inline Carbon Filter 8"
-20015	SP Post Carbon Filter (Blue)
-20003	SP Hollow Fibre Membrane (RO)
-20020	SP FRT 300/450

Note: Filters and membrane are consumables. Their replacement time is dependent on the quality of raw water and water consumption. They are not covered under the warranty. However, if a filter chokes within six months and a membrane within a year, it will be cleaned/repared/replaced free of cost. Changing the filters and system inspection is available on call. The treatment capacity of the RO membrane will reduce with time due to clogging of pores of membranes.

"This reverse osmosis system contains a replaceable component critical to the efficiency of the system. Replacement of the reverse osmosis component should be with one of identical specifications as defined by the manufacturer, to ensure the same efficiency and contaminant reduction performance."

## Important Safety Instructions

- If the supply cord is damaged, it must be replaced by manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Children should be supervised to ensure that they do not play with the appliance.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

## Warning

- Do not operate the UV-C emitter when it is removed from the appliance enclosure.
- Read the maintenance instructions before opening the appliance.
- The appliance must be disconnected from the supply before replacing the UV-C emitter.

## Technical Specifications

PRODUCT	KENT SUPERB STAR
Product Code	11080
Product Generic Name	Water Purifier
Product Colour	White
Applications	Suitable for purification of brackish/Tap water / Municipal Corporation Water
Purification Production Rate	20 L/hr.*
Body Material	ABS Food Grade Plastic
Mounting	Wall Mounting
Dimensions (mm)	410 (L) x 260 (W) x 520 (H)
Inlet Water Pressure/Temp (Min.)	0.3 kg/cm <sup>2</sup> /10°C
Inlet Water Pressure/Temp (Max.)	4 kg/cm <sup>2</sup> /40°C
Min./Max. Operating pH	6.5-8.0
Filter Cartridge	Sediment, Carbon Block Filter, UF and Post Carbon
UV Lamp Wattage	11 W
UV LED Wattage	0.7 W
Life of UV Lamp	5000 hrs. of operation
Weight	8.6 kg
Storage Capacity	9 L
Maximum Duty Cycle	100 L/day
Membrane Type	Thin Film Composite RO
Booster Pump Voltage	24V DC
Total Power Consumption	60W
Input Power Supply	Single Phase 100-250 V AC, 50 - 60Hz. 
IP Rating	IPX1

\* Treatment capacity tested for tap water having TDS level of 750ppm at room temperature.

## Testing Information

The System has been tested according to IS 10500:2012 (Standards for drinking water as per Bureau of Indian Standards) for reduction of the hazardous substances.